



A new online ordering system for School Dinners is launching at your school!

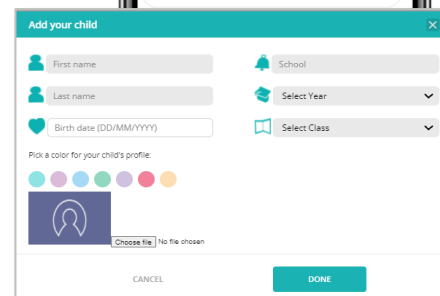
Dear Parents and Carers,

We are delighted to give you access to **School Food United** where you can:



How to Register

1. Download the "School Food United" app from the [Apple Store](#) or [Google Play](#) or visit <https://parents.schoolfoodunited.com/login> & select the 'register' button.
2. Add your details* and create a password -You will then receive a confirmation email. Click on the link in the email to verify.
3. Log in and select 'add child' then type your child's details into the app or the online form (Please use your child's full name as it appears on school records, as shortened versions or nicknames will not be recognised by the system)
4. Type **Your School Name** into the school tab, then choose from the dropdowns, your child's year and class options.
5. Repeat for each child.



How to Pay

For KS2 meals, please ensure that your payments are made directly on School Food United.

A nutritious school meal is important for children to keep healthy, and improve their performance.



How to Order

We will contact you when your menu is live on the system, to place orders please:

1. Log in to the app or visit <https://parents.schoolfoodunited.com/login>
2. Select the 'Order Meals' button
3. Click on your start date on the calendar **04.03.2024** and place meals from this date onwards. Your deadline for placing orders is **midnight every Wednesday for the following week**. You can amend or cancel orders on the day **by 9am**
4. You also have the option to:



Important information

Allergens & Special Requirements

If your child has an allergy or dietary requirement, please ensure that you have completed a 'Special Diet Form' from the school office, detailing this information. You will be provided with a three week menu directly from the kitchen, please make your selections and then return this to them. Any day you require a meal, please select the order meal option on School Food United. This will ensure that whenever you require a meal, our catering team provides your child with their chosen meal bespoke to their requirements.

Pre-Orders & Cancellations

School Food United has been created for many reasons but reducing food waste in our schools is one of our key targets. Please ensure that if your child requires a school meal that you are placing your orders on the system as we cannot guarantee that your child will get their first choice on the day if there is no pre-order. Your child will always be fed by our kitchen if they do not have a packed lunch, however, to reduce waste and avoid any risk of an allergen incident, this may be a plain jacket potato with baked beans.

Need Help?

Please contact us directly via email at Parent@SchoolFoodUnited.com or alternatively, call us on **0330 1231851**